



RFP-640-15

Training-Microsoft System Center Configuration Manager 2012

Addendum 001

Issued 03/27/15

Below are the questions we have received from various parties with respect to this Request for Proposal, along with our response (indicated in red font). Although we have endeavored to remove duplicate questions, we have presented the questions below in an unedited format. We hope this is helpful to you in preparing your proposal. Please remember that proposals are due by 2:00 p.m. Mountain Time on 04/03/15. This addendum is number 001. Please follow the submittal instructions carefully when submitting your proposal. CMC is not able to accept a late submittal as determined by the Rocky Mountain BidNet system. Remember to allow a few extra minutes for any technical difficulties.

Important note the training dates have changed to either the week of June 1st or June 8th 2015.

1. Is there a mandatory walkthrough meeting that we would have to attend? - **No**
2. Will CMC be providing a classroom for this training? – **Yes, a room will be provided, but the appropriately configured hardware to do the training needs to be included as part of your proposal.**
3. If so, how many students will it hold? - **There will 18 students in the training. The room will hold at least 20.**
4. Will each of the computer/workstations have Server 2012 installed and configured? – **The appropriately configured hardware to do the training needs to be included as part of your proposal.**
5. Or should we include the cost of configuring such a classroom? - **Yes, please include the price of a classroom with the appropriately configured hardware to do the training.**
6. If not, should we provide our own configured machines for the training, and price this into our proposal? - **Yes, please provide our own configured machines for the training, and price this into our proposal.**

7. Does CMC want "**Microsoft Official Curriculum**" books and courseware (MOC), or does CMC want an uncertified books and courseware that are **customized** to your needs and configurations/needs of your department? – **Microsoft Official Curriculum.**
8. What is the background of the students? – **The student are CMC's desktop and network support staff. They are all familiar with software deployments and imaging. Their experience managing Server may differ, but last year all attended a class on Managing Server 2012.**
9. What is the size of the IT Department at CMC? – **27**
10. Does CMC wish to have one training for all 18 (or total) students at once, or is it open to having **two** trainings of 9-10 students? – **One training, all 18 students at once.**
11. Will Microsoft Certification for the students be required? – **No**
12. Will there be internet access in the classroom for this course? – **Yes**
13. We see that there was no price sheet in this RFP are we to understand that we need to supply a formal quote? – **Yes, please provide your best and final pricing as formal quote.**
14. Will Certifications or Certification Prep be required for this RFP? - **No**
15. The RFP states that "a class outline and operating guide should be included". Just so I am providing you with all of the correct information, what exactly do you mean by operating guide? what information you need to see in the operating guide? - **In this case the operating guide is Microsoft's official curriculum books and courseware.**
16. Is digital courseware acceptable? – **Yes, as long as the digital courseware is on some type of physical media which the students get to keep, such as a DVD/CD disk or thumb drive.**
17. Are test vouchers included in the request? **No**