



## RFP #758-17

### Personal Computers

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Addendum 001

Issued 05/17/17

1. Just trying to see if you have a Minimum QTY you were looking at for your RFP 758-17P? The better we can tier pricing.

CMC and its sister universities intend to purchase several hundred computers over the life of the contract(s) established by this RFP. Depending on the institution, computers are on four, five, or six-year replacement cycle. As an example, CMC has over 2000 computers that are on a four-year replacement cycle. The other universities have as larger or larger inventories. Over the past three years, CMC has purchased 432, 440, and 425 computers respectively. CMC and its sister universities cannot guarantee any minimum order size



2. We stock those items but in looking at your [Configurations V2 \(17.0 KiB\)](#) I see not quantity served or mention about schedule timeline or expected requirement of this equipment.

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For CMC, initial orders will be placed so shipments arrive after the start of our new fiscal year, which is July 1. IT technicians will utilize the downtime of the summer to do deployments.

3. Will proposal responses created under the terms of the Dell | State Cooperative Purchasing Contract: WSCA Master Agreement WN05AGW be accepted?

Yes

4. Section III: Instructions to Proposers, Item C

This section references CMC's "...Vendor Registration Form, Insurance Requirements, W-9, tax exempt form and other information about doing business with CMC."

Do these forms have to be completed prior to bid submission for a proposer to be eligible to submit a proposal? Are there any other forms which must be completed or any other documents that must be provided pre-submission in order for proposers to be eligible to submit a proposal?

No

5. Section IV: Selection Criteria, Item K

This section requires a performance bond for construction projects over \$50K. Please confirm that this proposal is not subject to a proposal bond.

No

6. What is the use case of each Chromebook, laptop, and 2-in-1 device? Will these devices reside in the classrooms and offices or will students and/or staff will take these devices home?

Chromebooks, Laptops, and 2-in-1 devices issued to employees and staff could be taken home. Any systems identified for student use will be utilized in a mobile lab environment.

7. What quantity of each model will CMC and the universities intent to acquire each year?

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8. What is CMC deployment plan?

Systems will be replaced by the university IT staff based on the computer's assigned replacement cycle date.

9. What is CMC vision of implementation?

Colorado Mountain College and its sister universities are on a four, five, or six-year replacement cycle. Systems will be replaced by the university IT staff, based on the computer's assigned replacement cycle date.

10. Does CMC have a particular tool and/or process for asset management/tracking?

CMC uses SCCM for some asset management and imaging. As stated in the RFP, please feel free to describe any additional program options, ideas, considerations or services your company can provide along with the associated costs of such programs.

11. How does CMC currently handle part replacements and repairs?

Currently, all computers have 9x5 next business day on-site repair and parts warranty. Our current hardware vendor sends a tech out to our campus to facilitate any hardware repair.

12. Is CMC only replacing the current fleet of each device or is this is part of a new initiative as well?

This RFP is primarily addressing replacement of our existing inventory but the awarded RFP will also be used to address any new future computer needs.

13. Will the CMC purchase the devices for all the campuses and Universities or will a list be made available for each location to purchase their own devices?

A list should be provided to each university and they will purchase their own devices.

14. Would CMC also consider an off-site local partner to handle an ongoing service and maintenance?

As stated in the RFP, feel free to describe any additional program options, ideas, considerations or services your company can provide along with the associated costs of such programs.

15. What warranty repair turnaround time are you looking for? A week, 10 days, 2 weeks, etc?

Currently, all of CMC's computers have 9x5 next business day, on-site warranty, which is what we want to see in your response. If this is not doable, please provide what options are available.

16. Once you have made an award, what do you anticipate to be your initial order delivery date requirement? Do you have an estimated quantity for the initial order?

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